

Patient & Resident Safety Newsletter

What's New?

Summer 2010

Welcome to the first edition of the Patient/Resident/Staff Safety Newsletter. In June, the Patient/Resident Safety Council was established with front line staff representatives from the various departments of the hospital and the Grove nursing home. The council will focus on the following:

Patient Safety Feature—Hand Hygiene Compliance

Hand Hygiene Compliance Among Healthcare Workers

Hand hygiene is the single most important way to prevent transmission of health care associated infections. Studies of hand hygiene practice have uniformly demonstrated poor hand hygiene compliance by health care providers, leading authorities such as the World Health Organization, Safer Healthcare Now! and the Ministry of Health and Long-Term Care to identify improvement in hand hygiene practice as a critical patient safety initiative.



ADMH Hand Hygiene Compliance Rates - 2009 - 2010

% of compliance	Quarter 2 (July-Sept)	Quarter 3 (Oct-Dec)	Quarter 4 (Jan-Mar)	Quarter 1 (Apr- June)	Prov Average
Before initial patient/ patient environment contact	77%	85%	90%	89.6%	65.73%
After initial patient/ patient environment contact	89%	81%	78%	79.3%	78.61%

Grove Nursing Home- Hand Hygiene Compliance Rates - 2009 - 2010

Hand hygiene compliance is just starting to be monitored and reported at the Grove nursing home.



Staff Safety Newsletter



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Good Catch Hazard Reporting

We're all winners and we're demonstrating accountability and respect for others when we prevent injuries, illnesses & violence in the workplace.



One important prevention strategy is reporting. Last year we had 36 hazards reported at the Grove and 56 at the hospital. This is excellent, keep reporting. Congratulations to this year's 1st quarter Good Catch Winners, Linda Deriger & Janice Johnston and all our previous winners: Val Redmond, Linda Carter, Jean Macnab, Melissa Wright, Marie Robillard, Heather Ritchie, Marilyn Boese, and Marion Elliott.

Our new and improved Workplace Violence Prevention Program



The new program has separate Harassment, Bullying and Aggressive Behavior, Lone Worker & Duress Button Policies and it reflects our chosen values: HART--Honesty, Accountability, Respect and Teamwork— Check your health board and watch for upcoming information and training sessions.

Incident Reports and Investigations

Reporting workplace incidents is required under the Occupational Health and Safety Act and essential through ADMHC Policy; it is also a crucial step for incident investigations.



This quarter ADMHC had a total of 17 employee incidents reported and completed four incident investigations. The types of incidents, like most healthcare facilities, were slips/falls, overexertion and repetitive strain. The investigations provided a clear picture of the cause and this enabled a fix to the system. The non-blaming culture at ADMHC really shined through during the incident investigation processes; it's been a great show of our honesty and teamwork.

There has also been exceptional teamwork performed by the Participatory Ergonomics Team at the Grove: Karen Brunke, Kim Burke, Linda Carter, Joyce Hogan, Beth Jocko, Brenda Jones, Angie MacKinnon, Patti McLean, Holly Quinn, Kathy Schlievert, and Darlene Thibault. A special thank you to Sharon Reid who quickly and graciously implemented the teams' recommendations.