

PASTORAL CARE

The Arnprior and District Ministerial Association makes every effort to provide spiritual support during your hospitalization. Patients and their families are encouraged to directly contact their church to let them know that you or a loved one is in the hospital. If your need is urgent, please inform a nurse. A Chapel for personal prayer and reflection is available in Room 111.

Non-denominational worship services are held every Thursday at 11:00 a.m. in the Sun Room.

MEALS AND SNACKS

Cafeteria: Meals may be purchased in the hospital cafeteria, ground floor, from 8:00 am - 1:30 pm weekdays
Closed on weekends and holidays
Vending machines available in cafeteria 24 hours

PARKING

Visitor Parking is \$2.00 per visit. You will need \$1 or \$2 coins to exit the parking lot.

CELLULAR PHONES

Cellular phones interfere in the S.C.U and must not be used.

“Your safety is our priority”

TELEPHONE

NUMBERS:

613-623-3166

Ext. 239

VISITING HOURS

2:00pm to 8:00pm



350 John Street North
Arnprior, Ontario
K7S 2P6

Phone: 613-623-3166
Fax: 613-623-4844

SPECIAL CARE UNIT



**INFORMATION
FOR FAMILIES
OF PATIENTS IN
THE SPECIAL
CARE UNIT**

THE SPECIAL CARE UNIT

Your immediate family member has been admitted to our Special Care Unit (SCU). We understand that this is a stressful time for all of you. We will try to keep you informed about your family member's condition and progress as much as possible.

Patients are admitted to the SCU because they are critically ill and require observation, cardiac monitoring, and/or specialized equipment. We understand that the monitors and equipment may be overwhelming to you. Please do not hesitate to ask any questions about what you see or do not understand.

PHYSICIANS IN SCU

If you wish to speak to your family member's physician, leave a message with the SCU nurse.

FAMILY VISITING THE SCU

The SCU environment can be very tiring for the patient due to a combination of:

- effects of the illness,
- constant observation,
- lack of regular sleep, and
- effects of certain medications

Rest plays an important part in the recovery of your family member and we ask your cooperation and understanding in the following hours and restrictions.

- Immediate family only: Spouse, parents, son, daughter, brother and sister.
No children under the age of 12.

Short Visits:

No longer than 5-10 minutes each

Your family member needs to see you and talk to you but for short periods of time only.

Visits are limited or extended at the discretion of the nurse and will depend on the patient's needs and rest.

DECISION MAKER:

Choose one person in your immediate family to act as the decision maker and tell the nurse so that they may note this on the chart. We will accept calls and provide patient information to the decision maker only. The decision maker can relay the information to the rest of the family. This allows us to spend more time with the patient.

Please understand that there may be times when we must respect the patient's wishes and rights for privacy.

We encourage the family's spokesperson to call if you are worried about your family member at:

SCU: 613-623-3166 Ext 239

We ask that you do not call during reporting time between 7am - 8am, 3pm - 4pm and 11pm - 12 midnight.

We suggest that the spokesperson call after 11am, at which time we will have more information available.

To call out from the hospital dial 9-613 then the number.

Long Distance: Dial 0 and ask for operator assistance.

As space is limited in the family lounge, we request that you respect other families' needs. Please keep your number of family members waiting to visit to a minimum, whenever possible.

***Remember:
Hand washing is
the single most effective way
to prevent infection.***